

# Minutes To The Magic

Welcome! We hope your trip to the house is stress free.

**The house is located at:**

7744 Teascone Blvd.  
Kissimmee, FL 34747

Click here for Google Maps:

[www.MinutesToTheMagic.com/ourhome](http://www.MinutesToTheMagic.com/ourhome)

Read on to learn more about:

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**Be Prepared!**





# Check In/Out

Check in is at 4pm and check out is at 10am.  
This allows our cleaning crew time to prepare the house for the next guest.

Early access is not available as the cleaners need time to get the space ready for you. If you arrive to Windsor Hills before 4:00PM feel free to use the community amenities. There is a bathroom for changing clothes if you want to swim in the community pool. You would need to provide your own towels if using the pool outside of your check in time.

Also nearby are Wal-Mart, Target, and Publix if you want to grab any items for your stay.

## **Check in:**

We know you must be ready to relax and start your vacation, and we want you to make yourself at home right way. However, we ask all guests to go through the home and report any dissatisfaction within the first 24 hours. Please start with the management company and if you do not reach someone quickly, please text our cellphone.

- Our management company can be reached at 407-723-9916.
- We can be reached at 303-590-4778.

**Checkout:**

- Check-out time is 10:00AM. Please be timely as our cleaners need to get inside to get the place ready for our next guests. You are welcome to use the community pool and amenities for the remainder of the day.
- Please bag and remove all garbage from the house, including any contents in the refrigerator, and deposit in trash bench outside front door. Please place overflow garbage in the dumpsters, which are located throughout the community.
- Rinse and place dirty dishes in the dishwasher
- Remove all debris and dishes from the pool and patio area
- Place any furniture that has been moved back to the original location
- Close and lock all exterior doors and windows.

# How to get here



When using GPS to locate the house, first enter the address of the main gate at Windsor Hills, otherwise the GPS will send you to the back (owner only) gate.

The address for the main gate is:

2600 N. Old Lake Wilson Road

Kissimmee, FL 34747

[www.minutestothemagic.com/maingate](http://www.minutestothemagic.com/maingate)

- If you have not already, please let me know the full legal name of all adults in the party. All adults must be registered with security in order to enter the Windsor Hills resort property.
- The driver will need to give the house address and present his or her license or a military ID (with proof of insurance on the vehicle), and you will be issued a pass. State IDs, voter's card, passports, and/or bank issued card will not be accepted as a driver's license. International driver's licenses are acceptable if current. If there is a change in drivers from what you've provided, please let us know ASAP so we can get that changed with the gate guards. Guards will not allow anyone onto the property if they are not in their system beforehand.
- If you are having daytime guests during your stay, you will need to let us know at least 24 hours in advance so we get them registered at the gate.
- All drivers must have a valid driver's license or a military ID.

- All vehicles and trailers must have license plates and tags. The vehicle registration must be up-to date.
- Guests must comply with entry procedures - their driver's license will be read into the system so that a parking pass can be issued.
- Guests must have their reservation paperwork with the property address ready for review. This can be on a smartphone but not in text message format.
- Check in through the LEFT lane at the Front Guard House.



It takes about 30 minutes (25 miles) to get to and from the Orlando International Airport. There are routes that don't require tolls but it is much easier to just use the toll roads. You'll want to have some small bills unless you add the toll package to your rental car. Please keep in mind that some rental companies charge a service fee for this convenience. It varies but here is a link to a website about it:

<https://www.sunpass.com/rentalcar>





# Parking

A maximum of **THREE** cars are allowed per home.

Street parking is **NOT** allowed; please use the driveway of the home.

If you have three cars, park two of them straight on the driveway, and the third sideways at the very beginning of the driveway, before the sidewalk (see photos below).

Vehicles may not block the sidewalk at all, or park on the street or the grass. The Windsor Hills neighborhood is very strict about this and will issue tickets or tow.



# Getting inside



To unlock the door, enter the code you received prior to your stay, and a blue checkmark will light up. Go inside and relax!

When leaving the house, make sure all doors and windows are closed. After exiting the home, press the lock icon to lock the door.

# Our Pool and Spa

The pool has a safety fence and the sliding glass door has an alarm. This is for the protection of children. Please always put the fence back up when the pool is not in use. Do not allow children to be in or around the pool without supervision.

The removable safety fence at our home is similar to the photo below:



Although you are welcome to remove the fence and set it aside during your stay, I hope you will reconsider if you have young children. We also have a pool alarm on the door leading to the pool area. The alarm is designed to alert the adults anytime the sliding door is open, to prevent kids from wandering out there on their own, but it can get annoying after a while if people are constantly moving in and out. Once the door is open, if you immediately press the button on the pool alarm, exit the door and close it, the alarm won't go off. When you open the door to return inside, immediately press the button and the alarm won't go off. If the alarm does go off, just press the button and then close the door and it will silence.

Do not attempt to disable the pool alarm, as it is required by Florida law.

Our pool company comes by weekly, don't be surprised if they show up during your stay. They enter through the back gate so as not to disturb you in the house.

The pool is heated to about 86 degrees F. (30 C). To further heat up the hot tub, turn the knob that is against the back of the house labeled Spa Controller. Allow the jets to run and heat up the tub at least half an hour before you plan to use it.

Please remember that quiet hours are 11:00PM - 7:00AM.



# Community Pool and Facilities



You must check in at the community welcome center to receive (free) wristbands to enter the community pool/water park area. Wristbands are limited to only the number of registered guests. If you cut off or otherwise remove a wristband you can just bring it back to the welcome center to receive a new one.

The community pool does not supply towels. We have some beach towels at the house, you can bring them to the pool with you. Please remember to bring them back.



# More Stuff!

You will find a binder with information about the house and the area on the table near the front door. If you have any other questions during your stay, feel free to contact us.

This is a self-catered property. We will provide you with initial starter items such as toilet paper and soap, but you will need to supply anything additional you may need for your stay. There is no daily housecleaning.

Uber and Lyft are both able to enter Windsor Hills to pick you up if you choose not to drive. Be sure they know to enter through the main gate located at 2600 N. Old Lake Wilson Road, Kissimmee FL, 34747. The Uber/Lyft driver must know the exact address of the house – 7744 Teascone Blvd. Kissimmee, FL, they will not be allowed in if they only have a pin drop. Just like anyone else, the Uber/Lyft driver must have a valid driver's license to enter the property. Same rules apply for Uber Eats, DoorDash, and GrubHub.

For the enjoyment and well-being of all our guests, and in accordance with the signed rental agreement, any evidence of PETS or SMOKING inside or damage around the property may incur an additional \$1000 deep-cleaning fee charged to the credit card on file, in addition to forfeiture of the damage deposit.

# Trash!

Trash is picked up daily, and can be placed inside the trash bench on the front porch. Don't wait until the end of your trip, or it may not all fit!

- All trash must be in the 13-gallon (kitchen) trash bags.
- All cardboard boxes including pizza boxes, must be broken down and also placed in the 13-gallon trash bags.
- The trash bin must be closed, or else the raccoons will enjoy a messy meal. Raccoons come by every night and try all the trash cans.
- The plastic liner in the outside trash bin is not a trash bag, please only put bagged trash in the bin, no loose items. Thank you!
- Windsor Hills does not offer recycling right now. You can throw away your recycling with the trash, or if you prefer, both Target and Publix stores offer recycling. Target recycling is inside the store, by the checkout registers, and Publix has outside containers, so you can drive up.





# Florida Bugs!

A surprise for some of our guests, especially those from colder climates, is the quantity and variety of bugs in Florida. Bugs are especially active during the hot summer months. Our home is serviced regularly by an exterminator. However, bugs can still just walk/fly in the door. Most bugs are harmless and the chemicals the exterminator uses will often kill them after they enter the home. If you see a “live one”, just go ahead and vacuum it or try to kill it. Often, it’ll just run away and then run into the chemicals and die anyway. Seeing a “dead one” means the chemical already did its job.

There are large ones that can fly short distances and are called “Palmetto bugs.” They love palm trees, which are in abundance in Windsor Hills. They are not a sign the home is dirty, but, like sunshine and humidity, they are just a fact of life in Florida. We do our absolute best to keep them and all bugs out of the home, but just so you are aware, they are not dangerous.

Please don’t leave open food containers lying around to entice the bugs.

The login for the wireless network is:

Network Name: TS7744

Password: 321 677 2316

Or scan the QR code and your phone will connect to our WIFI:



We hope you enjoy your stay and visit us again in the future!

Caitlin and Scott Finley

# Emergency Information

In case of emergency, dial 911.

You are in Osceola County in the Windsor Hills neighborhood.

The address for the house is:

7744 Teascone Boulevard

Kissimmee, FL 34747

Phone Number at the house: 321-677-2316

If you need anything during your stay you can reach out to our local property manager who is there to help you: 407-723-9916 or 407-473-3270.

You can reach out to me as well via the platform you booked with (or email if booked direct) however please note I am not always able to respond immediately. Or call or text: 303-590-4778. This is my personal cell phone.

Also just in case:

Osceola County Sheriff's Office, non-emergency: (407) 348-2222